Credit Terms
1.5 % per month

Returns
Items returned between 90-365 days:
• No permission required
• Must be in re-saleable condition
• Return with invoice/number
• Shipping costs prepaid

Items returned before 90 days or after 365 days:
• Permission required
• Must be in re-saleable condition
• Return with invoice/number
• 10% re-stocking fee charged
• Shipping costs prepaid
• No out of print items

Claims
Report short shipments, errors, or damaged books to Customer Service within 20 days of receiving. Damaged books must be returned for credit.

Discounts
The following discount schedule is based on the quantity of books purchased on any one order. Titles can be mixed to achieve the quantities. (*Discount schedule applies to most titles)

<table>
<thead>
<tr>
<th>Books</th>
<th>1-4</th>
<th>5-24</th>
<th>25-49</th>
<th>50-99</th>
<th>100-249</th>
<th>250-499</th>
<th>500-999</th>
<th>1000+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Discount</td>
<td>20%</td>
<td>40%</td>
<td>41%</td>
<td>42%</td>
<td>43%</td>
<td>44%</td>
<td>45%</td>
<td>46%</td>
</tr>
</tbody>
</table>

Freight
Resellers whose individual shipments are valued at $500 or more will receive free freight on ground shipments within Canada. Otherwise, all terms are FOB our warehouse. Customers may opt for a minimum value on backorder shipments to avoid high shipping costs for single items. Call Customer Service for more details on this and our expedited shipping options.

Co-op Advertising
Direct all co-op advertising enquiries to the Director of Sales. Wood Lake Publishing will consider paying up to 50% of the costs of a promotion or advertisement on the following basis: accounts may be eligible for a maximum yearly allowance of 1% of the previous year’s net billings with Wood Lake Publishing, subject to the availability of co-op funds for individual titles.

All prices in this catalogue are subject to change without notice.
Call Customer Service 1-800-663-2775 for more information.